

## Quality Assurance Policy

It is the policy of 2 Recycling Limited to operate its business in a manner that consistently meets or exceeds the quality standards set by affected stakeholders – being customers, industry regulators and the communities within which our operations are conducted.

We are committed to continually improving the quality of our operations and the services we provide through a process of setting and reviewing quality objectives, self-evaluation and action planning.

The management of the process will be through the existing organisational structure.

Material / product / service quality is a customer determination and as such we are dedicated to:

- Identify and anticipate the changing needs and expectations of our customers.
- Maintain processes and procedures which ensure that these changes are accommodated and in compliance with customer's requirements and expectations.
- Provide material / product / services on time.
- Provide an employment environment where continual improvement is an objective.
- Train all staff and contractors to act in accordance with the requirements of this policy.

The Quality Assurance Policy will be reviewed at intervals of no more than 12 months to ensure:

- Its' continuing suitability for the activities and processes conducted by 2 Recycling Limited.
- All quality activities are appropriate to the purpose and context of the organisation while in the pursuit of its business.

We support the adoption of the Quality Assurance Policy in order that all stakeholders benefit from this quality commitment.

Signature:-



Date:-

4-1-19

Position:-

Operations Director

Review:-

January 2020